

Azelis Asia Pacific Quality Policy

P-1.0-APAC

The Quality Policy of Azelis Asia Pacific, which has been established by its top management, inherits the fundamental values developed by Azelis group to establish itself as a worldwide leader of specialty chemicals distribution.

Indeed, the group believes that the durability of such ambition can only fit into a structured development policy where top management is committed to continually improve the effectiveness of the integrated management system.

At Azelis, we place the customer at the center of our concerns. To keep customers and to gain new ones, we privilege a closer approach of their markets and applications to support them in their actions. We are committed to provide our customers with products and services that will meet or exceed their expectations for quality. Our guiding principles for Azelis Asia Pacific are:

- Ensure compliance with applicable ISO standards, all current legal and regulatory requirements, as well as meeting sector-specific industry standards where appropriate.
- Constantly providing a high standard of product and services with appropriate resources to ensure customer's requirements and expectations.
- Create mutually beneficial relationships with our principals and customers based on mutual trust, respect, high quality of products provided.
- Create an organization which has a quality mind set culture focused on enhancing customer satisfaction, that is agile, dynamic and fit for changes, ready to support and handle organic and inorganic growth in the region.
- Invest in our innovation capabilities to provide customers with improved formulations tailored to their requirements.
- Leverage our digital platforms to enhance the customer experience and provide 24/7 access to our technical knowledge.
- Convert the sustainability aspirations of our principals and customers into innovative sustainable solutions.
- Promote continual improvement of our Integrated Management System by ongoing audits and reviews.
- This policy is communicated to all employees and interested parties and is available to the wider community from our company website.

In order to better meet the customers' needs and therefore have a useful continuous improvement, Azelis Asia Pacific establishes and reviews its policy and quality objectives annually as part of a management review to ensure suitability and effectiveness.

September 15th, 2025


Benoit Fritz
APAC Chief Executive Officer

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